



ClinicalCare24™ Client Portal



Injury details and call recordings in one secure place so your team can act faster and with confidence.

When an incident happens, nurse triage is often the first point of contact. It's a moment when an injured employee needs calm guidance, clear self-care direction, and support. Just as important is what's captured during that call: the details, recommendations, documentation and referral information that help teams coordinate next steps.

When those details get buried in email treads, misplaced paperwork, callbacks, delays and inconsistent documentation often follow.

The ClinicalCare24 client portal is a permission-based web portal that brings critical call and injury information together in one secure location, giving users immediate access to what they need to support people and keep decisions moving.

What You Can Access

- › Call history search and results grid
- › Call details (point of contact/client information + call summary)
- › Documentation including Point of Injury (POI)
- › Injury report details tied to the selected call (injury description/context and related identifiers)
- › Call recordings*

Key Features

- › One-click access from the Enlyte360 home page
- › Fast search with date-range filtering
- › Keeps your search and results when you open a record and return
- › Open injury report details directly from call history
- › Export call list/data to excel for reporting and follow up
- › Access and download POI report
- › Listen to call recordings and download*

Client Benefits



Ease of access for authorized users



Locate information quickly without waiting for customer service callbacks



Increase transparency with a single source of truth



Support consistent documentation and decision-making across teams



The ClinicalCare24 client portal helps your team respond with empathy and speed, while giving leaders the visibility they need to support people, manage risk and stay accountable.



Ready to launch?
Contact your ClinicalCare24
Client Success Manager today.

*Minimum threshold requirements

Call **866.389.2069** Email hello@enlyte.com Visit enlyte.com

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