Workers' Comp

Driving Better Outcomes Through Total Program Integration

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Problem

A large employer faced rising workers’ compensation costs, longer return-to-work timelines, and increased litigation risk driven by fragmented claims management and delayed intervention.



Solution

The employer implemented an integrated telephonic case management (TCM) and bill review program to support early intervention and coordinated oversight across the claim lifecycle. By aligning early case management with advanced bill review, most TCM referrals occurred within 90 days of injury, while additional savings were captured beyond standard fee schedules.



$14M+ in First-Year Savings

$13M Specialty Bill Review Savings

$1.9M Surgical Implant Cost Containment

$577K Negotiated Savings



Outcome

The integrated approach delivered measurable improvements across cost, outcomes, and risk. Full-duty return-to-work times improved by 30%, saving an average of 16 days per claim, while early engagement and advocacy helped reduce attorney involvement by 87%.

Better claim outcomes don’t come from disconnected point solutions. They come from integrated programs that align bill review, clinical expertise, provider networks, and data-driven decision making across every stage of the claim. Explore how Enlyte’s casualty solutions help organizations reduce complexity, improve efficiency, and deliver better outcomes.

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