



Workers' Comp

# Cutting Costs Without Cutting Quality in Texas

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## Problem

A large national insurance carrier was looking for ways to decrease claim costs in Texas. The carrier was not using a Texas Health Care Network (HCN) and understood that without HCN enrollment, claims often experience higher medical costs, longer claim durations and minimal oversight.



## The Solution

Coventry partnered with the carrier to implement a Certified Texas Health Care Network (TX HCN): A program designed to cut costs, ensure appropriate care and accelerate recovery.

Critical success factors included access to PPO savings (not available outside the HCN), improved access to care via a statewide provider network, gatekeeper care and coordinated referrals through a treating doctor, tighter medical oversight via a robust prior authorization program and improved care alignment via early nurse case manager engagement to reduce delays and complications.



## The Result

Through the Certified TX HCN, the carrier gained greater control over claims, achieving more predictable costs, faster return-to-work, and a better overall care experience for injured employees.

Learn more about [Coventry's Texas Health Care Network](#) and how it can benefit your organization's claims management approach.

[Download PDF](#)



### Improved Outcomes By Implementing the Coventry TX HCN

**11-14%**  
PPO Savings

**10% Faster**  
Return-to-Work Rate

**11% Higher**  
Employee Satisfaction

**17% Increase**  
in Access to Care



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