



Auto Casualty

Reclaiming Control: How a Commercial Auto Payer Cut Settlements by 45%



The Challenge: Overpayments Due to Underprepared Negotiations

A national commercial auto payer with \$500M in annual liability spend realized overpayments on settlements were stemming from inadequately prepared adjusters. To take control over this financial risk, they took action to equip their teams with the tools needed to negotiate from a position of strength.

Download the case study to see how implementing Demand Package Review helped them reduce settlement cycle times, minimize legal escalations, and improve settlement accuracy.



45% Average Reduction in Bodily Injury Settlements

\$30M Total Bodily Injury Severity Savings

300+ Hours Saved in Adjuster Demand Processing and Evaluation



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