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WorkCompWire: 5 Red Flags Indicating Quality Is Lagging in Case Management

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When you walk into a restaurant for breakfast, you can quickly get a sense of the experience ahead. The host offers you a warm welcome. You're shown to a clean table and your order is promptly taken and precisely conveyed to the kitchen, so your eggs arrive just the way you like them. The wait staff makes certain your cup is continually filled and that you have all your favorite condiments. Soon, you're on your way, hunger satisfied and a smile on your face.

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