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WorkCompWire: Thomas D. Johnson: Antifragile: How WC Organizations Can Benefit from â€˜Disorderâ€™™

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Volatility, disorder, uncertainty, and randomness are conditions we dislike and try to avoid. However, in his 2012 blockbuster book, *Antifragile: Things That Gain from Disorder*, author Nassim Nicholas Taleb paints a different picture.

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