Workers' Comp

WC Magazine: Getting Case Management Off Auto Pilot

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This article emphasizes the need for a proactive, data-driven approach to workers' compensation case management. Ron Skrocki critiques programs that rely on delayed, reactive intervention and outlines how integrating configurable rules, early telephonic and field case management, and robust analytics can improve outcomes and reduce costs. He urges organizations to reassess current practices, optimize provider networks, and closely monitor utilization to maximize case management's value and impact.

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