

Workers' Comp

## Reducing Human Error in Utilization Review Decision Making

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You're always seeking ways to make your workers' compensation program more effective, compliant, and centered on what's best for injured workers. But how can you strengthen due diligence when selecting a managed care solution that aligns with your standards—and protects against costly mistakes?

This insightful white paper explores how human error can influence utilization review (UR) decisions and what you can do to reduce those risks. You'll learn:

- How human error impacts injured worker care and claims outcomes
- Proven strategies to enhance decision-making consistency and accuracy
- Ways to uphold regulatory compliance while improving care delivery

**Download the white paper now** to discover how refining your UR processes can help ensure the best care protocols for injured employees, while avoiding the delays, inefficiencies, and expenses that come with preventable errors.



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