Workers' Comp

Genex's Pam Sheckler Earns Case In Point Platinum Award

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Case manager among the industry's finest

WAYNE, PA – May 18, 2017 – Genex case manager **Pam Sheckler, RN, BSN, CCM**, has been named one of the best case managers in the country after recently winning the **Case in Point Platinum Award for Social Services and Disability Management**.

The *Case In Point* Platinum Awards Program is designed to recognize leaders in case management who are improving the delivery of care in the areas they serve. Processes such as transition of care, disease management, behavioral health, and other creative strategies are making a difference as the industry works to improve quality of care while lowering healthcare costs. Genex Services is one of the nation's largest providers of managed care services to the workers' compensation, disability, and automobile insurance markets.

Sheckler, a case manager at Genex Services' New England branch, won for her work with a 22-year-old pilot who was involved in a plane accident during his first trip with an aviation company. As a result of the accident, he sustained multiple injuries, including a **T12 vertebral fracture and L1 burst fracture** with complete obliteration of the spinal cord transection. He was diagnosed as an **L1 complete paraplegic**. Early on in his rehab process, Sheckler encouraged the injured worker by promising to help him **"get his life back"** by assisting him in gaining the functional abilities to drive a vehicle with hand controls, become re-employed, and live independently. She also worked to allow him to use a device that stimulates the legs and neurological system to facilitate normal walking patterns. Today, the man is living semi-independently with minimal assistance and is nearing his goal of living fully independently.

Two additional Genex case managers were named as **Platinum Award finalists** for this year's contest. **Stacey Kieffer, RN, BSN, CCM, COHN-S**, of Genex's Georgia branch, was named for the *Workers' Compensation Case Manager Award*, and **Ellen Buechel, RN, BSN, CRNI, CCM**, of New Jersey, was honored in the *Case/Care Manager – Patient Advocate* category.

"Once again, Genex case managers have been recognized for the difference they make in the lives of injured workers," said Tim Howard, senior vice president of field case management. "We're extremely proud of Pam, Stacey, and Ellen. They represent a tremendous team of professionals who work diligently to allow injured workers to reach their highest functional potential."

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About Genex Services, LLC

Genex Services (www.genexservices.com) is the trusted provider of managed care services enabling clients to transform their bottom lines while enhancing the lives of injured and disabled workers. Genex is a managed care leader with more than 2,900 employees and 41 service locations throughout North America. The company serves the top underwriters of workers' compensation, automobile, disability insurance, third-party administrators and a significant number of Fortune 500 employers. In addition, Genex is the only company that delivers high-quality clinical services enhanced by intelligent systems and 360-degree data analysis. The company consistently drives superior results related to medical, wage loss, and productivity costs associated with claims in the workers' compensation, disability, automobile, and health care systems.



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