Workers' Comp

Genex Earns URAC Reaccreditation for WCUM and CM

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3 MIN READ

URAC evaluation validates company's high performance standards

March 25, 2015 – Wayne, Pa. — Genex Services, the nation's largest provider of workers' compensation case management services, has recently been reaccredited by URAC for both the Workers' Compensation Utilization Management (WCUM) and Case Management (CM) standards. The reaccreditation outcome reflects Genex's ongoing dedication to providing the highest-quality clinical care.

Companies holding URAC's Case Management accreditation are among an elite group of managed care organizations that maintain and measure an essential set of performance standards. These care protocols are designed to reinforce the increasing expectations for excellence in care coordination, meeting optimal health care outcomes, and managing care transitions.

Likewise, managed care organizations that have earned the WCUM accreditation have met the industry's highest standards in addressing the unique characteristics of workers' compensation utilization management and ensuring quality oversight for this critical area of managed care.

The Genex recertification of these credentials is further validation of the company's long history of meeting URAC's high performance standards. Genex has held URAC accreditation since 1994 and was among the first to receive WCUM and CM accreditation status when those credentials were introduced in the mid-to-late 1990s.

> “Genex Services is proud to have achieved URAC WCUM and CM reaccreditation status consistently over the past 20-plus years,” said Delphia Frisch, Genex chief operating officer. “These credentials reflect the commitment of our outstanding team of professionals at Genex who uphold our program standards, ethics, and quality assurance on a daily basis.”

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About Genex Services, LLC

Genex Services (www.genexservices.com) is the trusted provider of managed care services that enables workers' compensation payors and risk managers to transform their bottom lines. Genex is the most experienced

managed care provider in the industry, with more than 2,500 employees and 47 service locations throughout North America. The company serves 381 of the top Fortune 500 companies in the U.S. today. In addition, Genex is the only company that delivers high quality clinical services enhanced by intelligent systems and 360-degree data analysis to consistently drive superior results related to medical, wage loss, and productivity costs associated with claims in the workers' compensation, disability, automobile, and health care systems.

About URAC

URAC's mission is to promote continuous improvement in the quality and efficiency of healthcare management through processes of accreditation, education and measurement. URAC, an independent, nonprofit organization, is a well-known leader in promoting healthcare quality through its accreditation, education, and measurement programs. URAC offers a wide range of quality benchmarking programs and services that model the rapid changes in the healthcare system and provide a symbol of excellence for organizations to validate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all stakeholders are represented in establishing meaningful quality measures for the entire healthcare industry. For more information, visit www.urac.org.



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