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# Tips for Managing Complex Pharmacy Claims: A Case Manager's Perspective

## Event Details

When: October 16, 2019 @ 12:00AM EDT [On-Demand](#) Where: [Online Event](#) [Online Event](#)

This webinar is designed to provide you with tips and best practices for managing complex pharmacy claims. Ruth Williams, RN and Coventry Case Manager, will provide her perspective on the issues and share real life examples and success stories. By the end of this session, participants will be able to:

- List the medication categories and trends that impact claims
- Identify how these medication categories affect claims
- Outline how to address problematic medications with the provider
- Describe and utilize the tools and strategies available for better medication management

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