Workers' Comp

Unlocking the DME “Black Box”

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In science and computing, a black box is defined as a device, process or system, whose inputs and outputs are known, but whose internal workings are often not well understood.

According to this definition, Durable Medical Equipment (DME) has traditionally operated as a black box of sorts for claims adjusters in the workers’ compensation space—and with justified reason.

As a specialized area, DME’s inner workings are complex. There is a wide range of equipment. Within each category, there’s a significant number of products that vary in nuanced ways, with many products offering slightly different functions.

In our white paper, Unlocking the DME “Black Box,” we’ll break this process down and cover what you need to know to make the best decisions for your injured employees and your workers’ comp program.

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