Workers' Comp

Meeting Your Needs Through Hurricane Florence

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As Hurricane Florence approaches the East Coast, we want you to know you will have access to Genex's services at all times. We have initiated a disaster preparedness plan to ensure coverage for the injured workers and customers we serve.

Our case management team and technology are well equipped to handle unexpected situations at a moment's notice. Our emergency case management plan is as follows:

Case management: For field case managers working in affected areas, cases will be managed telephonically until normal field operations are feasible.

Referrals: Hurricane Florence will have no effect on the processing of case management referrals. Genex case managers will be available telephonically until it's feasible for a local field case manager to assume management of the file.

Should situations change during and after the storm, Genex will continue to provide updates as they develop. In the meantime, we encourage all those in the affected areas to follow their regional disaster plans, and stay safe from the storm. If you have specific questions or concerns, we encourage you to reach out to your local Genex contact.

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