Workers' Comp

Managing COVID Cases in Miami-Dade County Public Schools

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1 MIN READ

School districts are among America's largest employers, with Miami-Dade County Public Schools (MDCPS), Florida, being one of the biggest. Due to its sheer size, MDCPS supports its own systems and maintenance as if it were a city, including its own police department.

Over the past two years, risk manager Rosa Royo has faced an unprecedented challenge in ensuring the district's officers who contract COVID receive swift and quality care, allowing them to recover and return-to-duty. In this special edition of Inside Workers' Comp Roya explains how a unique partnership with Genex-Coventry case managers Eilin de Cardenas, BSN, RN, CCM, and Sandra Bernardo, RN, CCM, has led to a tremendous success rate of officers recovering and returning to pre-COVID function.

Download Case Study

For more on how the team built trust throughout the claim, read this Risk & Insurance article.

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