Workers' Comp

6 Considerations for Medical Transportation Arrangements for Injured Employees

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Beyond convenience, reliable transportation prevents missed appointments that can delay recovery and worsen health outcomes. Here are some valuable tips for arranging medical transportation effectively.

1. Leverage Transportation to Drive Positive Health Outcomes
Access to reliable transportation is more than just a logistical concern; it plays a critical role in health care outcomes. By reducing missed appointments and ensuring consistent medical care, properly arranged transportation contributes significantly to the recovery and overall well-being of injured employees.

2. Understand the Limitations of Traditional Transportation Services
Traditional transportation options often fall short of meeting the specialized needs of injured employees. Accessibility concerns and the requirement for specialized care (like wheelchair-accessibility or assistance with mobility) make many standard services insufficient.

3. Explore Modern and Specialized Solutions
While modern rideshare options have improved accessibility, they may lack the necessary accommodations (for example, would the driver know how to collapse the wheelchair for storage or how to assist the passenger) for injured employees. Specialized medical transportation services offer essential solutions, including vehicles equipped for wheelchair access and drivers trained to assist with specific needs.

4. Prioritize Safety and Trust in Transportation Choices
Selecting a transportation provider who understands the unique challenges of transporting injured employees is crucial. Providers should offer not only clean and safe vehicles but also foster a sense of trust and comfort, potentially allowing passengers to request drivers they've previously traveled with.

5. Ask Questions to Understand the Injured Employee Needs
This includes the type of transportation required, specific needs related to the injury and logistical details such as pickup and drop-off locations. Ensuring the selected provider can accommodate these requirements is essential for a smooth and stress-free experience for the injured employee.

6. Implement a Reliable Transportation Plan
Effectively implementing a transportation plan for injured employees involves:

- **Assessing Needs:** Thoroughly understanding the injured employee's situation and mobility challenges.
- **Choosing the Right Provider:** Selecting a vendor with the right equipment and trained personnel.
- **Communication:** Ensuring clear and open communication between all parties involved.

Injured employees often require more complex transportation, such as a scheduled ambulance, wheelchair, stretcher, basic life support or advanced life support service. Without timely and reliable transportation, they risk missing medical appointments, which can hinder their recovery and lead to poorer health outcomes. That's why it's crucial for adjusters to work with a specialty solutions provider who can coordinate safe and effective transportation.

On an average day, Apricus Specialty Solutions arranges hundreds of rides for injured employees, primarily for doctor appointments related to their injuries. By focusing on the unique needs of injured employees and selecting providers who can offer safe, reliable and comfortable transportation, adjusters can positively affect recovery outcomes.

Whether it's home health, durable medical equipment, diagnostics or another specialty service, Apricus Specialty Solutions offer a one-stop-shop experience to make sure those recovering from an injury get what they need, when they need it.

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