Workers' Comp

Quick Guide to Field Case Management Specialty Services

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3 MIN READ

Explore our comprehensive suite of field case management specialty solutions, encompassing everything from catastrophic injury management to ergonomic services.

This guide outlines our specialty field case management services, providing clear guidance on when and how to utilize them effectively.

CATASTROPHIC INJURY MANAGEMENT:Our team of over 500 catastrophic case managers are available 24/7/365 through our catastrophic hotline.

Call us immediately with these injury types:

- Spinal cord injury
- Traumatic brain injury
- Head injury
- Burns (life threatening): electrical, thermal chemical
- Electrical shock, including lightning injury
- Traumatic eye injury or other sensory deficits
- Crush injuries
- Gunshot wounds
- Multiple trauma
- Traumatic amputation of limb
- Occupational radiation or chemical exposure
- Injured employee under 24-hour medical care

CRISIS RESPONSE:Provides psychological first aid supporting victims or witnesses to traumatic workplace events including robberies, assaults, deaths, severe injuries and natural disasters.

- National network of crisis response specialists
- Services available face to face, by telephone or video conference
- Services include “psychological first aid” and debriefings to normalize the event and prevent the need for long-term psychological care
- Identification of individuals needing additional intervention

cost projection services:

Cost projection services provide unbiased third-party comprehensive assessments, staffed by a national network of certified life care planners.

Medical cost projections

- Assists in reserve setting
- Addresses future medical, prescription drug, and DME needs for a defined segment of time from one year to lifetime expectancy

Life care planning

- Analytical method that estimates medical damages resulting from an injury or illness
- Provides a comprehensive outline of current and future medical, vocational, educational and psychosocial needs of a chronically or catastrophically ill or injured individual
- Addresses life expectancy

legal/liability nurse review:Provides claims professionals with the expertise of a nurse to review medical records and provide recommendations specific to the appropriateness of care, anticipated future treatment needs or relationship to original injury. In a liability claim, this could include a complete demand package for case settlement negotiation.

Legal/Liability Nurse Reviews help you:

- Determine if the claimed injuries could have been caused by the incident in question
- Assess the diagnosis and treatment provided
- Review any recommendations for future treatment
- Identify excessive treatment

- Apply appropriate fee amounts to any submitted medical billing supported by medical records and determined related to injury of record

ERGONOMICS:

Certified ergonomic specialists with expertise in preventive, accommodation and return-to-work services are available to assist you.

Benefits include:

- Reduces or elimates risk
- Decreases discomfort increasing productivity
- Supports a safe work environment

Services include:

- Onsite and remote assessments
- Ergonomics consulting
- Egonomics training

PHYSICAL DEMANDS ANALYSIS:

A physical demands analysis of a job or jobs including essential functions, associated physical demands and measurements.

- Digital images and video available
- Accurately address return to work immediately following injury
- Change focus from medical recovery only to return to work (RTW)
- Determine causation, medical treatment plans, return to work, and accommodation with a high degree of confidence
- Avoid re-injuries resulting from improper return to work
- Enhance the information provided to IME & FCE providers
- Maintain compliance with ADAAA interactive process

alternative transitional duty

Temporary placement with a nonprofit when employer is unable to accommodate transitional duty.

All we need to get started:

- Referral form
- Medical release to return to work and functional capabilities from treating physician
- Agreement from the injured employee to participate

For more information or to place a referral, contact us at 1.877.391.2255.

Contact Us Today Download the Guide



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