Jennie Gailey, Esq.

Vice President, Utilization Management

Location: Atlanta, GA



Jennie Gailey, Esq. serves as vice president, utilization management, where she oversees utilization review on a national scale with a focus on operational rigor, regulatory compliance, and risk governance. She also maintains leadership of the Social Security program and the Disability and Absence divisions. With more than 20 years of experience across utilization management, managed care, and Social Security Disability, Jennie brings legal expertise and deep familiarity with clinical documentation standards to support consistent, defensible outcomes for clients and claimants. She leads cross-functional teams to align operations with federal and state requirements, client specifications, and internal quality controls, strengthening audit readiness, documentation integrity, and proactive issue identification.

Areas of Expertise

Social Security Disability, Ticket to Work, Disability Programs

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