Workers' Comp

Heart of Case Management Award Winning Case: Home Team Advantage

1 MIN READ



A 53-year-old male sustains a crush injury with shinbone fractures on both legs. His long road to recovery from reconstructive surgery gets longer when it’s determined he has to rehab miles away from his home in Indiana. Oh, and there’s one other obstacle: he doesn’t speak English. In this video, Genex case manager Theresa Martin reveals how she coordinated care and overcame several barriers to get this injured employee back to work.

How did a previous flight attendant career help Theresa Martin excel as a case manager? Read the *Risk and Insurance* article: “A Fulfilling Second Act.”

Check out more stories of how case management significantly impacts claim outcomes.



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