Workers' Comp

Achieve Operational Excellence

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Problem

A national insurance carrier had a decentralized claim handling model with five vendors providing bill review services. They were looking for one strategic partner who would help them simplify their business model.

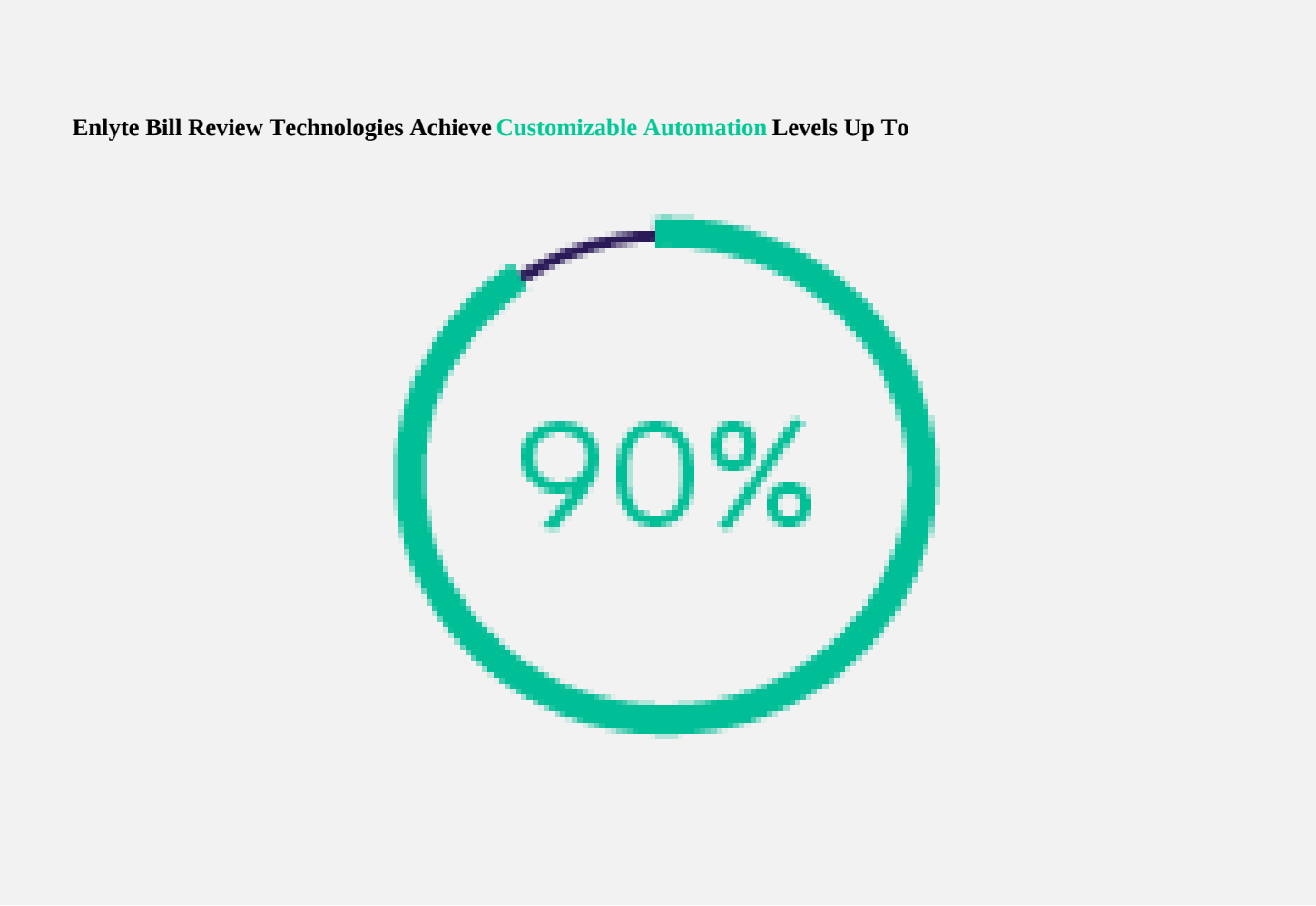
Solution

Enlyte worked with them to perform a deep dive analytics exercise into the performance of their competing solutions and discovered that the savings achieved by Enlyte’s bill review operation was significantly greater than the other vendors. This analysis allowed the carrier to build a business case to consolidate from five vendors into one full-service bill review engagement with Enlyte.

Outcome

A single source bill review platform allowed this carrier to:

- Gain greater visibility into their program’s performance through year-over-year reporting
- Simplify technology investments by deploying edits once versus several times across multiple platforms
- Grow and scale leveraging one strategic partner
- Transfer the risk to Enlyte to take on the burden of their Security and Compliance teams
- Maximize the relationship with one partner instead of five separate account management teams



casualty avp headshot

“Enlyte’s tools automated several bill review related processes allowing our adjusters to focus their attention on end results and the judgement that needs to be applied, rather than spend too much time doing administrative work.”

—**Casualty AVP**, National Insurance Carrier

Download Case Study

Schedule a Consultation to Talk to Your Customer Success Team About the Power of Intersecting Enlyte Solutions

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