Auto Casualty

Mitchell International Transforms Utilization Management with the Launch of ReviewStat Solution

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4 MIN READ

SAN DIEGO, CA—Mitchell International, Inc., a leading provider of technology, connectivity, and information solutions to the Property & Casualty (P&C) claims and Collision Repair industries, today announced the launch of the Mitchell ReviewStat solution, its newly upgraded, transformative medical management software for the workers' compensation industry. Following the 2017 acquisition of UniMed Direct, Mitchell focused on the core of UniMed's legacy ReviewStat product, making enhancements to deliver more robust capabilities. Mitchell will demonstrate the ReviewStat medical management software solution on December 5 at the 2018 National Workers' Compensation and Disability Conference & Expo in Las Vegas, Nevada at booth #7112.

Mitchell's ReviewStat medical management software enables workers' compensation insurance carriers, third-party administrators, managed care and utilization review organizations to manage the complete medical management claim life cycle. This can include end-to-end processes for utilization review, physician advisor, nurse case management and additional medical examinations and related clinical reviews. A flexible, web-based software solution to be integrated into medical bill review applications, and to connect with a variety of channel partner systems, the ReviewStat solution brings a higher level of automation to the medical review process.

Mitchell's ReviewStat Medical Management Software Solution is Designed to Help Users:

- **Realize greater efficiencies, and increase organization effectiveness and productivity** within utilization review and case management teams
- **Respond to regulatory changes quickly** and apply medical treatment guidelines for utilization and physician peer reviews
- **Customize dashboard views and robust reporting** to easily track trends and insights in data over time with export capabilities for further analysis
- **Standardize workflows to meet business objectives** in delivering consistent level of service to customers
- **Leverage highly automated, configurable rules engines** that are robust and can help facilitate fast, accurate and predictable processing of cases
- **Manage the complete medical management lifecycle** while tightly integrating with stakeholders involved in the care continuum through streamlined communication and optimized case flows between parties

“The ReviewStat solution is a leading technology for the medical management industry. It not only transforms utilization management, but it is also designed to enhance the entire medical review and clinical process by offering the ability to connect all parties involved within the care continuum,” explained Nina Smith, General Manager and Executive Vice President for Mitchell Casualty Solutions. “By applying automation to ease the administrative burden, the ReviewStat solution is designed to help customers reduce costs and free up time for clinical professionals to focus on helping restore people's lives after an injury.”

The ReviewStat solution's straight-through processing capabilities allow users to automatically route and assign cases, apply utilization review decisions appropriately using evidence-based guidelines, and send custom notifications to all parties working on a case. The software's flexible and highly automated nature allows it to help customers in their efforts to reduce overhead costs, and the time historically required for medical reviews.

“The ReviewStat solution houses a number of key rules engines, including the custom rules engine,” Jackie Payne, Vice President of Medical Management Services for Mitchell Casualty Solutions pointed out. “Custom rules are based on a specific client's medical protocols. The automated treatment guidelines inherent in the ReviewStat solution bring clients the opportunity to see an increased percentage of their case work flowing hands-off through the system, either as automated approvals or administrative compensability-based denials. This kind of automation has helped our customers focus their specialized staff on the reviews that require clinical expertise.”

Payne went on to say, “The ReviewStat solution leverages a suite of engines to enhance workflow while automating many treatment and decision-making processes. A customer can customize rules to fit its specific business needs for automated documentation and notes processing. The solution helps users manage complex scenarios for notifications to parties and provides rules that can help ensure the integrity of the data collected throughout the workflow, bringing improvements to reporting, billing and communications.”

Attendees of the 2018 National Workers' Compensation and Disability Conference will have the opportunity to take a first look at Mitchell's ReviewStat solution on December 5, 2018 from 3—4 pm PT at Mitchell booth #7112.

For more information about Mitchell's ReviewStat medical management software solution, or to request a product demonstration and review of the capabilities, please visit mitchell.com/reviewstat.

About Mitchell International, Inc.

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions and services that simplify and accelerate claims handling, repair processes and pharmacy transactions, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions and services, providing unparalleled access to data, advanced analytics and decision support tools. Mitchell's comprehensive portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance providers, over 65,000 pharmacies and 30,000 collision repair facilities, as well as countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit mitchell.com.



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