Workers' Comp

Mitchell Earns URAC Reaccreditation for Workers' Compensation Utilization Management

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Reaccreditation Demonstrates Mitchell's Commitment to Quality Services

June 29, 2018—Mitchell International, a leading provider of technology, connectivity and information solutions for the Property & Casualty (P&C) insurance and Collision Repair industries, recently announced that it has been reaccredited by URAC for the Workers' Compensation Utilization Management (WCUM) standards. Mitchell earned reaccreditation in April 2018, further validating the company's long history of demonstrating a quality commitment and ongoing dedication to providing high-quality clinical care.

Mitchell's announcement also confirms that the company has met the July 1 deadline mandated by California Senate Bill 1160, which requires utilization review entities that modify or deny treatment requests to obtain an accreditation by an independent, nonprofit organization that establishes and monitors UR performance criteria.

URAC's mission is to advance quality in healthcare through leadership, accreditation measurement and innovation. “Appropriateness and efficiency are words to live by in meeting new value-based goals for population health. Mitchell's URAC accreditation shows an ability to abide by the gold standard when it comes to performing Workers' Compensation Utilization Management functions”, said URAC President and CEO Kylanne Green. “Quality healthcare is crucial to our nation's welfare and it is important to have organizations that are willing to measure themselves against national standards.”

Several states, including California, require URAC accreditation or compliance with URAC standards in order to conduct workers' compensation utilization review. Mitchell's UR program, which provides prospective, concurrent, and retrospective medical necessity reviews helps workers' compensation payors navigate the increasingly complex regulatory environment in workers' compensation, especially in those states where a URAC accredited utilization review program is required.

“Mitchell is proud to continue demonstrating its commitment to quality care by achieving URAC WCUM reaccreditation status with consistently high scores,” said Nina Smith, Executive Vice President and General Manager for Mitchell Casualty Solutions. “Our company is fueled by delivering on our purpose — driving better outcomes and making a positive impact on those we serve. The accreditation reflects our purpose and the commitment of our team of professionals at Mitchell who uphold our program standards, ethics and quality assurance day after day.”

For further property casualty and collision repair industry updates and perspectives, follow Mitchell on Twitter @Mitchell_Intl, @MitchellClaims, @MitchellRepair and LinkedIn.

About Mitchell International
Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling, repair processes, and pharmacy transactions, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics, and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance providers, over 65,000 pharmacies and 30,000 collision repair facilities, as well as countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit mitchell.com.

About URAC
Founded in 1990, URAC is the independent leader in promoting healthcare quality through accreditation, certification, and measurement. URAC is a nonprofit organization developing evidence-based measures and standards through inclusive engagement with a range of stakeholders committed to improving the quality of healthcare. Our portfolio of accreditation and certification programs span the healthcare industry, addressing healthcare management, healthcare operations, health plans, pharmacies, telehealth providers, physician practices, and more. URAC accreditation is a symbol of excellence for organizations to showcase their validated commitment to quality and accountability.



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