Auto Casualty

Mitchell Announces Simplified Implementation for ClaimIQ Liability and Injury Software

March 16, 2020
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Mitchell is now offering simplified implementation options for its ClaimIQ liability and injury software, making the product more accessible to all types and sizes of insurance carriers. Making the implementation process more streamlined allows for additional carriers across the country to utilize the ClaimIQ software, which is designed to improve the accuracy and consistency of liability and injury evaluations.

What is Mitchell ClaimIQ?

Mitchell ClaimIQ is designed to help claims organizations improve accuracy, consistency and cycle time for both liability and injury evaluations for third party auto and general liability claims. The ClaimIQ solution is built on each company's own claims handling philosophies, fact-based recommendations and best practices, making it truly unique to each organization's needs. Specifically, the ClaimIQ software provides recommendations in three main areas: liability, medical specials (from a bill review platform) and pain and suffering. Calculate how the ClaimIQ software can help you improve liability and injury assessment accuracy.

Learn more about ClaimIQ.

What is the ClaimIQ Knowledgebase?

The ClaimIQ software's models and guidance logic are based on each carrier's individual best practices. Mitchell sets up a unique Knowledgebase for each carrier and embeds their knowledge and expertise. As a result, this enables the ClaimIQ solution to provide guidance so that each claim is evaluated using a consistent set of best practices established through the Knowledgebase. This approach promotes consistent evaluations and provides all parties with clear reasoning that adjusters can take into their settlement negotiations**.** Before the ClaimIQ solution is implemented, Mitchell holds a Knowledgebase session where the carrier brings together its top adjusters to define how the application will work and what liability and general damages recommendations the ClaimIQ solution will provide. From this session, Mitchell builds the statistical models and guidance that link recommendations with best practices.

New Implementation Options

In today's dynamic technological landscape, there are so many different solutions available to help insurance carriers improve workflows and outcomes. Unfortunately, implementing those new technologies into their claims environment can be time consuming, expensive and difficult to manage and can draw internal resources away from performing their core duties.

In order to solve for some of these challenges and make the ClaimIQ solution accessible to a broader range of clients, Mitchell recently announced new, simplified implementation options in addition to its detailed, highly-customized options. While the new implementation approach will significantly reduce set-up time, it will still allow carriers to customize the product based on their own expertise and best practices, while providing them with a menu of pre-packaged options they can select from to customize their ClaimIQ site.

The new menu of implementation options will help clients to save time in the implementation phase, reduce the number of resources required and allow customers to determine the right level of configuration that they need.

To learn more about the new ClaimIQ implementation options, email casualtysolutions@mitchell.com.



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