Workers' Comp

Premiums Written: Q3 2018 Casualty Must-Reads

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Each quarter, I round up and highlight some of my favorite articles written by Mitchell experts and let you know where we have been published outside of our mPower thought leadership website. This quarter, Mitchell was featured in Claims Journal, where Vice President of Medical Management Services Jackie Payne shared insights into how precertification and utilization review play a role in workers' compensation and present an effective method in the defense against rising medical costs. Below I've included a link to Jackie's article and a list of my other favorite articles from this quarter!

Cost Control and the Role of Precertification and Utilization Review in Workers' Comp

By Jackie Payne

Medical expenses represent a significant piece of an employer's workers' compensation total cost of risk. Utilization review, starting with the precertification, presents an effective defense against rising medical costs. Appeared on ClaimsJournal.com

Guest Post: Data and Technology are Advancing Medical Management Practices

By Jackie Payne and Shahin Hatamian

Medical management—utilization review specifically—has historically been handled manually, and tends to require a great deal of administrative oversight and dependencies on the adjuster. In this article, Jackie and I explain how in today's age of innovation, data and automated technologies may be the key to managing and improving medical management in workers' compensation claims. Appeared on WorkCompWire.com

Mitchell Earns URAC Reaccreditation for Workers' Compensation Utilization Management

Mitchell International recently announced that it has been reaccredited by URAC for the Workers' Compensation Utilization Management (WCUM) standards. Mitchell earned reaccreditation in April 2018, further validating the company's long history of demonstrating a quality commitment and ongoing dedication to providing high-quality clinical care. Appeared on WorkCompWire.com

Mike Bishop: Examining the Complementary Relationship of Artificial Intelligence and Human Capability

By Mike Bishop

Even without realizing we are doing so, we make predictions all the time. With more experience, we are often able to make better predictions. Yet, even with this knowledge, humans typically have a larger margin of error than data-driven computer models and algorithms. In this article, Mitchell VP of Product and Technology explains how technology can propel our subpar predictions to excellence and ultimately improve outcomes.

Appeared on WorkCompWire.com

Is Telemedicine Actually Impacting Your Workers' Comp Claims?

Telemedicine is becoming more and more of an option for many patients and providers, but it still has not completely caught on with the general public. This article explains how telemedicine is impacting workers' compensation claims and cites a recent Mitchell survey about the impact of technological advances — including telemedicine — on the workers' compensation industry now and in the future.

Appeared on RiskandInsurance.com

Coming Up: Don't miss Mitchell's Rebecca Morgan presenting with Guidewire's Bill Morgan about effective integrations at the upcoming Guidewire Connections Conference.

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