Auto Casualty

Premiums Written: Q1 2019 Casualty Must-Reads

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2 MIN READ
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Each quarter, I round up and highlight some of my favorite articles written by Mitchell experts and let you know where we have been published outside of our mPower thought leadership website. This quarter, we were featured in PropertyCasualty360 where Executive Vice President and General Manager Nina Smith explained how technology and automation can actually help to further humanize the claims process by freeing up employee's time to focus on the claimant. Below I've included a link to Nina's article and a list of my other favorite articles from this quarter!

Humanizing the Insurance Claims Process: The Power of Integration and Automation

By Nina Smith

Technology that facilitates automation can help create positive experiences for claimants that we strive to provide. Though we all have heard the scary predictions about how artificial intelligence and automation will take away jobs and completely change the nature of work, the P&C industry has a great opportunity to embrace technology and use it to both simplify and personalize the claims process. By integrating technologies and automating administrative tasks, the workers' compensation and auto casualty industries can free up employees' time for higher-value tasks that require a human's touch. As a result, they will be able to focus on making the best decisions to help restore the injured person's life. Appeared on PropertyCasualty360.com

Seven Technology Features to Look for in a Medical Management Software Platform

By Stacey Jefferson

As utilization review becomes more common, many managed care organizations and companies performing utilization review are looking for ways to improve efficiency and better coordinate the efforts of highly skilled medical professionals on a tight timetable. In order to accomplish these goals, many top-performing organizations are turning to technology. Appeared on ClaimsJournal.com

Mitchell Launches Revamped ReviewStat Solution for Utilization Management

By WorkCompWire

Mitchell International, Inc. recently announced the launch of the Mitchell ReviewStat® solution, its newly upgraded medical management software for the workers' compensation industry. Following the 2017 acquisition of UniMed Direct, Mitchell focused on the core of UniMed's legacy ReviewStat product, making enhancements to deliver more robust capabilities. Mitchell's ReviewStat medical management software enables workers' compensation insurance carriers, third-party administrators, managed care and utilization review organizations to manage the complete medical management claim life cycle. Appeared on WorkCompWire.com

PODCAST: Adapt: See the Full Picture

By FenderBender, featuring Nina Smith

In this podcast hosted by FenderBender, Mitchell Casualty Solutions General Manager and Executive Vice President Nina Smith explains how integration of technology and data provides the insights required to give adjusters a full picture of the claim. Appeared on FenderBender.com



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