

**Auto Casualty** 

# Premiums Written: Q2 2019 Quarterly Must Read Round-Up

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#### **Shahin Hatamian**

Each quarter, I round up and highlight some of my favorite articles written by Mitchell experts and let you know where we have been published outside of our mPower thought leadership website. This quarter, I'm excited to share a podcast that I did with InsuranceJournal TV that's all about how technology is making an impact on the workers' compensation industry. Below I've included a link to the podcast and a list of my other favorite articles and casualty must-reads from this quarter!

### **Q&A:** Mitchell International's Hatamian Talks Workers' Comp's Tech Transformation

By Shahin Hatamian

In this podcast, I explain my view on how technology is currently transforming the workers' compensation industry and how it will continue to play a big role in the future. Additionally, I discuss the challenges that come along with that transformation and what insurers can do to make sure they're getting the most out of their technology. Appeared on <a href="InsuranceJournalTV.com">InsuranceJournalTV.com</a>.

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### **Physician Advisor Peer Review Panel Part 2**

By Jackie Payne and Kat Atkins

A claims organization should follow a comprehensive strategy that starts at candidate selection and moves through training and implementation in order to develop an effective physician peer review panel. In the second part of this two-part series, Jackie and Kat outline best practices for the contracting and training steps for setting

up a peer review panel. Appeared on ClaimsJournal.com

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### **Q&A:** Mitchell International's Hatamian Talks Workers' Comp's Tech Transformation

By Shahin Hatamian

In this interview, I outline how automation will impact the claims process via advanced technologies including artificial intelligence, machine learning and robotics. I also discuss practically implementing automation and technology trends in the workers' compensation industry. Appeared on WorkersCompensation.com

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## **Q&A:** Mitchell International's Hatamian Talks Workers' Comp's Tech Transformation

By WorkCompCentral.com

This article from WorkCompCentral.com outlines Mitchell's approach to peer review physician training. "Training of peer-review physicians, followed by monitoring and mentoring, is an approach to developing peer-review panels recommended in the latest Industry Trends Report from Mitchell International." the article says. Appeared on WorkCompCentral.com

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### **Q&A:** Mitchell International's Hatamian Talks Workers' Comp's Tech Transformation

Video by RIMS TV, Interview with Shahin Hatamian

This year at the RIMS conference in Boston, I sat down with RIMS TV to talk about technology in workers' compensation. In this interview, I discuss how data and analytics, including provider analytics, have helped and will continue to help improve medical outcomes, how technology and automation provide decision support and more. Appeared on RIMS TV Facebook Live.

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