Auto Casualty

AASCIF Connection Series: The Changing Insurance Workforce—How to Maintain Knowledge & Set New Employees Up for Success

Author profile image

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Event Details

Start: July 12, 2020 @ 8:00PM EDT End: @ Location: Online Event

The insurance industry workforce is changing. Within the past seven years, the number of workers aged 55 and older has increased by 74 percent. In the next few years, 400,000 insurance professionals are expected to retire. As younger workers enter the industry, claims organizations need to find solutions like effective training programs and innovative technologies, to keep their operations up-to-date in the digital age. As a part of the AASCIF Connection Webinar Series, for AASCIF Members only, Mitchell Senior Director of Product Management, Rebecca Morgan, will share best practices for retaining information as experienced workers walk out the door and attracting, training and maintaining younger employees that are entering the insurance workforce.

What You'll Learn:

- Trends in the Insurance Workplace
- 5 Tips for Managing the Changing Workforce Within Workers' Compensation Claims Organizations
- How the COVID-19 Pandemic is Changing Employment Trends

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