



[Workers' Comp](#)

# Webinar: Keeping Claims on Track During COVID-19

[Author profile image](#)

**[Helen Froehlich](#)**

Senior Vice President, Utilization Management

[Author profile image](#)

**[Mariellen Blue](#)**

National Director of Case Management Services

## Event Details

When: April 23, 2020 @ 2:00PM EDT To: @ Where: [Online Event](#)

Case management provides a crucial role in keeping claims on track and achieving return to work or maximum medical improvement. However, as COVID-19 restrictions present new challenges in claims management, payers are asking what to do and how to ensure injured employees stay on track with their care protocol and meet their RTW/MMI goals.

Genex experts shared important insights based on clinical best practices and real-life case strategies to help you move claims forward in the face of COVID-19 restrictions, challenges, and possible exposure.

[Download a copy of the slides](#) and watch the on-demand webinar below.

## Speakers

**Helen Froehlich**  
SVP, Utilization Management



**Mariellen Blue, RN, CCM**  
National Director of Case  
Management Services



**Bobbie Doyle, RN, BSN, CCM**  
Case Management Regional  
Director



©2022 Enlyte Group, LLC.

mitchell | genex | coventry