



[Workers' Comp](#)

Navigating the OnBoard Era: Streamlining Treatment Delivery in New York State

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1 MIN READ

In the spring of 2022, the New York State Workers' Compensation Board (WCB) rolled out OnBoard: Limited Release, transitioning key utilization review processes from paper to online for health care providers, payers, and other stakeholders.

Implementation of the new requirements has become front and center for payers and managed care providers due to the potential to increase efficiency, improve injured workers' care, and save time and cost by eliminating manual tasks.

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