

Auto Casualty, Auto Physical Damage, Disability, Enlyte, Workers' Comp

Enlyte's 2022 Trends Report Offers Strategies to Tackle Big Issues in Auto, Casualty and Workers' Comp

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From inflation and regulatory issues to claims automation and the evolving workforce, experts weigh in with unique insight across the P&C landscape

SAN DIEGO, Calif.—As the nation faces uncertainties related to inflation, adversarial mid-term elections, workforce evolution and prescription drug costs, leaders in the property and casualty (P&C) and collision repair markets are seeking applicable information and new solutions to meet the challenges.

To help insurance and automotive executives prepare for the coming year, Enlyte today has issued its <u>2022</u> <u>Enlytened Trends Report</u>. The annual publication delivers valuable insights from renowned subject matter experts at Enlyte, the parent company of Mitchell, Genex and Coventry. In an extensive report covering a wide array of today's most pressing issues, industry leaders present intelligence and predictions based on data-driven trends in collision and casualty markets.

"Whether it's workforce changes, inflation, supply chains or politics, each new challenge to our industry comes with an opportunity for growth and improvement for the people we serve," said Alex Sun, CEO of Enlyte. "Be it impacts of automation or electrification, social inflation or social determinants of health, election results or drug price transparency, our subject matter experts are taking a closer look at the trends that shape our industry's decision-making today, offering strategies to help them navigate whatever comes next."

Using a future-focused approach, <u>Enlytened '22</u> authors deliver a thorough assessment of problems the industry has faced in the past few years such as supply chain issues and provider shortages and presents strategies industry leaders can use when tackling difficult issues and meeting future goals.

Enlytened's nine chapters tackle the issues P&C and collision repair leaders care about most. Among these are:

- Managing social inflation in a talent crisis—there's another type of inflation converging with workforce challenges—a trend in rising claims costs due to increased litigation settlements, larger jury awards, growing anti-corporate bias and aggressive tactics used by plaintiff attorneys.
- Separating fact from fiction in claims automation—the industry is just beginning to reconcile initial expectations with the current state of touchless claims. Our subject matter experts explain where we

are today and what's next for estimate automation.

- **Increasing drug price transparency**—current and future legislative and regulatory activity could impact how pharmacy benefit managers practice, directly impacting workers' comp. Here's what to look for.
- Addressing the impact of workplace violence—incidents of violence continue to be top of mind for employers and remain one of leading causes of occupational injuries. Enlyte subject matter experts offer approaches to managing traumatic stress within the organization.
- Growing adoption of EVs and impact on collision claims—with electric vehicle (EV) adoption at a tipping point, Enlyte authors reveal what insurers and collision repairers should know about EVs and the impact on claims and repair processes and costs.
- Changing face of politics—the mid-term election didn't produce a "red wave" as many pundits predicted. However, it has yielded a new crop of legislators to state capitals across the U.S. Enlyte regulatory experts offer insight on how these newbies could affect future comp and auto physical damage legislation.
- Solving the mystery of return-to-work delays—when a workplace injury occurs, much focus is placed on healing the affected body part, but return-to-work specialists say those who follow this antiquated approach are missing a key component to quick recovery.

Click here to read the full edition.

About Enlyte

Enlyte (www.enlyte.com) is the parent company of Mitchell, Genex and Coventry, leaders in cost-containment technology, independent medical exams (IME), provider and specialty networks, case management services, pharmacy benefit and disability management. The Enlyte businesses align their joint industry expertise and advanced technology solutions in a combined organization of nearly 6,000 associates committed to simplifying and optimizing property, casualty and disability claims processes and services.



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