Workers' Comp

CMS to Accept Electronic Payments for Conditional Payments

March 19, 2019
2 MIN READ
Author profile image

Genex

Keep current with new legislation and its potential effect on your organization. This regulatory update is for informational purposes only, and provides some key highlights on state initiatives that may impact the Medicare Set-Aside services Genex provides.

Last Week CMS announced that they will begin accepting electronic payments for conditional payment demands related to Non- Group Health Plan (NGHP) matters including liability, no-fault and workers' compensation matters via the Medicare Secondary Payer Recovery Portal (MSPRP). Electronic payments will be accepted beginning Monday April 1, 2019.

The MSPRP will interface with website Pay.gov, a secure payment system that is run by the Department of Treasury. There is no fee to use Pay.gov. The site will accept the following forms of payment:

- Checking or Savings Account
- Debit card
- PayPal (accounts must be linked to a bank account and not a credit card)

For Checking or Savings accounts the maximum amount that Pay.gov will accept is $99,999.99. For Debit card payments, the maximum amount that Pay.gov will accept is $24,999.99 and for PayPal the maximum amount that Pay.gov will accept is $10,000. If the payment amount exceeds these limits the payment will be declined.

A few things to note regarding MSPRP electronic payments:

- Payment cannot be made if no demand has been issued.
- The payment status will be reflected in the MSPRP under the Electronic Payment History tab. The Electronic Payment History tab will show payments including payment date, method, account holder status and updated demand status.

- Electronic Payment History tab will only show electronic payments. Payments via a paper check will not be shown.
- Payments will be processed within 1-3 business days.
- Partial payment will be accepted.
- If payment is not made in full CMS will assume that there is an appeal.
- An appeal, defense or rationale for not making the full payment must be submitted to CMS or interest will continue to accrue on the debt.

Please note that CMS will continue to accept paper checks. Any refunds due will be issued via a paper check to the address on record with CMS even if an electronic payment was submitted.

Users that experience issues with Pay.gov can contact Customer Support at (800) 624-1373 (Option #2) from 7am-7pm EST or via email: pay.gov.clev@clev.frb.org.

For more information/questions about MSPRP Electronic Payments or to make a referral please contact 1.888.GO.GENEX or msadirect@genexservices.com



©2022 Enlyte Group, LLC.

mitchell | genex | coventry