Nicole Usher

Senior Director, Operations

Nicole Usher has 17 years of experience in the workers' comp industry and has held multiple leadership positions including roles in finance, quality, and operations. With a longstanding knowledge of quality service delivery, she instills these values within her team, partners, and clients. As an operational leader, Nicole promotes innovative ways to provide superior client experiences that adhere to the complex nature of the industry, state regulations, and the needs of claims professionals.

Areas of Expertise

Physical Medicine, Diagnostic Services, Operational Support, Provider Payment, Data Management

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