

enlyte

ClinicalCare24®
Client Portal

Injury details and call recordings in one secure place so your team can act faster and with confidence.

When an incident happens, nurse triage is often the first point of contact. Injured employees may feel vulnerable and uncertain about what to do next, making reassurance, clear care guidance and support especially important. Along with supporting injured employees, these calls play an equally important role in capturing injury details, care recommendations, documentation and referrals that help teams coordinate next steps.

Without a centralized place to access this information, important details can easily get lost in email threads or paperwork, leading to unnecessary delays, follow-up calls and inconsistent documentation.

The ClinicalCare24 client portal is a permission-based web portal that brings critical call and injury information together in one secure location, giving users immediate access to what they need to support people and keep decisions moving.

What You Can Access

- Call history search and results grid
- Call details (point of contact/client information + call summary)
- Documentation including Point of Injury (POI)
- Injury report details tied to the selected call (injury description/ context and related identifiers)
- Call recordings*

Key Features

- One-click access from the Enlyte360 home page
- Fast search with date-range filtering
- Keeps your search and results when you open a record and return
- Open injury report details directly from call history
- Export call list/data to excel for reporting and follow up
- Access and download POI report
- Listen to call recordings and download*

Client Benefits

Ease of access for authorized users

Locate information quickly without waiting for customer service callbacks

Increase transparency with a single source of truth

Support consistent documentation and decision-making across teams



The ClinicalCare24 client portal helps your team respond with empathy and speed, while giving leaders the visibility they need to support people, manage risk and stay accountable.



Ready to launch?

Contact your ClinicalCare24 Client Success Manager today.

*Minimum threshold requirements

Call 866.389.2069 Email hello@enlyte.com Visit enlyte.com

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