



Provider Pathway

One source to network providers



The Genex Provider Pathway is a secure, web-based provider identification system designed to help you quickly and accurately locate providers within defined networks, in order to refer injured employees to the closest and most appropriate network provider within state regulations.

The Genex Provider Pathway uses “Geocoding” — the process of assigning very specific longitude and latitude values to an address in identifying providers. When an address is entered, along with other search criteria such as search distance and provider type, the Genex Provider Pathway codes the address entered and searches its provider database to find and display all appropriate matches. Search results are returned in the ordered specified in the search criterion.

Solutions

- › Web enabled, secure, available 24/7/365
- › Genex specific site for all PPO related functions (location/specialty lookup, panels, directories, etc.)
- › Regular data updates for most Genex network partners.
- › Allows end users the ability to participate in the channeling functions in a real time environment.
- › Direct access and training offered at no charge to Genex customers.

Services

- › Tab-based menu for easy navigation
- › Search by any address, region, provider name, provider TIN, provider group name or specialty
- › Create and print provider directories
- › Retrieve and print previously generated directories from your library
- › Create and print provider wallcards in both English and Spanish
- › Simple provider nomination tool
- › Obtain maps and driving directions to provider location with any search
- › Download search results into an Excel spreadsheet format
- › E-mail any search results, directories and wallcards directly from the Genex Provider Pathway