



**Genex Catastrophic
Injury Management**

**Specialized Service.
Anytime. Anywhere.**



Genex Manages More Than 3,000 Catastrophic Cases Annually

Catastrophic injuries present immediate and long-term cost risks for a business. Without proper management, recovery can be prolonged and costs can increase exponentially. Genex offers a specialized Catastrophic Injury Management Program that mitigates these risks with nationwide expert CAT nurse case managers who have local knowledge, relationships and access to regional trauma centers and centers of excellence.

Our expertise in catastrophic case management comes from many years of managing high-risk claims. We customize our cost-effective program to fit your business's needs. Only Genex gives you nationwide access to highly-trained and experienced catastrophic case managers who utilize best practices and industry and proprietary guidelines to deliver the best outcomes.

Catastrophic Injuries Requiring Emergent Care and Potential for Sub-Acute Care:

- › Spinal cord injury
- › Traumatic brain injury (closed)
- › Head injury (open)
- › Burns (life threatening): electrical, thermal or chemical
- › Electrical shock, including lightening injury
- › Traumatic eye injury
- › Crush injuries
- › Gunshot wounds
- › Multiple trauma
- › Traumatic amputation of limb
- › Occupational radiation or chemical exposure

For immediate catastrophic response call 877.391.2255, 24/7.



Features

Highest-Quality Service	<ul style="list-style-type: none">› Proprietary best practices drive best solutions for catastrophic cases› Dedicated catastrophic injury management oversight	
National Coverage Immediate Response	<ul style="list-style-type: none">› Onsite assessment, typically within 12-24 hours› Frequent and concise communication› National coverage› Assessment of severity of injury based on evidence-based research and objective clinical criteria› Dedicated medical cost projection team and standardized MCP format	<ul style="list-style-type: none">› Application of clinical best practice standards in catastrophic injury management› Assistance with setting initial reserves› Mass casualty response capabilities› National Medical Director› Patient and family support and education
Specialized Expertise	<ul style="list-style-type: none">› Stringent catastrophic case manager requirements› Extensive experience managing catastrophic claims› Proprietary catastrophic injury management training	<ul style="list-style-type: none">› National certification or eligibility in case management or rehabilitation (CCM, CRRN)› Established relationships with leading centers of excellence and regional trauma centers



How It Works

Our team of on-call catastrophic supervisors coordinate a telephonic assessment while dispatching a catastrophic case manager to the trauma center or facility to ensure a swift onsite assessment and report to the customer. Our catastrophic case managers ensure appropriate and timely care for the injured employee, while providing support and guidance to the patient and family throughout the treatment and recovery process. To achieve optimal recovery and return to function we approach each case uniquely and holistically, looking beyond the physical injury to address any psycho-social determinants of health.

Our Mission

We're on a mission to deliver brighter outcomes through smart and compassionate care, supported by a dynamic continuum of technology, services and connectivity solutions. Together, we're driven to offer the very best at every stage of the journey.



For more information on Genex's medical cost containment and disability management or to schedule a consultation, call or email today.



ACCREDITED
Workers' Compensation Case
Management Accreditation
Expires: 04/01/2027

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