

# MetraComp

MetraComp is a workers' compensation Preferred Provider Organization (PPO) certified by the New York Department of Health. As a certified PPO, MetraComp owns, operates and administers a network of health care providers and arranges for the coordination and delivery of all required services. MetraComp contracts with medical providers that understand the complexities and nuances of workers' compensation.

MetraComp is certified in the following counties: Albany, Broome, Bronx, Cayuga, Chautauqua, Columbia, Dutchess, Erie, Kings, Livingston, Madison, Monroe, Nassau, New York, Niagara, Oneida, Onondaga, Ontario, Orange, Oswego, Putnam, Queens, Rensselaer, Richmond, Rockland, Saratoga, Schenectady, Suffolk, Ulster, Westchester.

**MetraComp providers work to promote timely medical treatment, support expeditious return-to-work, and improve injured worker outcomes.**

## Features & Benefits

- Initial treatment by a PPO provider is required
- Direction of care for 30 days from the first visit within the certified PPO
- Mandatory care management including:
  - Utilization review
  - Telephonic and field case management
- New York State approved and credentialed network
- Access to a network of providers who are authorized by the New York Workers' Compensation Board to treat workers' comp injuries
- Discounted fee arrangements with participating providers
- Guaranteed timely access to providers
- Complaints/ grievances support
- Quality assurance/improvement program