



General Business		
<input type="checkbox"/>	1	Be in business for a minimum of (5) years, or possess verifiable credit rating and service History
<input type="checkbox"/>	2	Provide proof of General Garage Liability Insurance with a minimum of \$1M policy limits including Garage Keepers coverage
<input type="checkbox"/>	3	Provide customers with a Limited Lifetime Warranty

Customer Service		
<input type="checkbox"/>	1	Measure customer satisfaction through a third-party service provider
<input type="checkbox"/>	2	Utilize a preferred rental car provider or provide complimentary customer transportation
<input type="checkbox"/>	3	Detail vehicle both inside and out before delivery to customer
<input type="checkbox"/>	4	Maintain well-lit, clean customer parking
<input type="checkbox"/>	5	Maintain professional/clean reception, waiting, and restroom areas

Technical Training & Equipment		
<input type="checkbox"/>	1	Maintain I-CAR Gold Class which includes a representative that meets requirements in the following areas: Estimator, Non-Structural, Steel Structural, Refinishing. • Additional requirements: Steel GMA Welding**
<input type="checkbox"/>	2	Subscribe to Mitchell Cloud Estimating (which includes GM Service Information) and provide documented proof of compliance
<input type="checkbox"/>	3	Technician training shall be in accordance with I-CAR scaling requirements (50% Non-Structural & 100% Structural)
<input type="checkbox"/>	4	Utilize an electronic three-dimensional vehicle measuring system and provide pre-& post repair documentation
<input type="checkbox"/>	5	Utilize an R134a and R1234YF refrigerant recovery/recycling system or show proof of a qualified sublet provider
<input type="checkbox"/>	6	Ability to perform and verify four-wheel alignment either in-house or through a sublet provider
<input type="checkbox"/>	7	Have the capability to perform mechanical operations including R&I/R&R steering, suspension, braking, HVAC, electrical, engine, and drive train assemblies
<input type="checkbox"/>	8	The ability to perform pre/post repair vehicle diagnostic /scan/calibrations with a system as outlined in the General Motors Tool & Equipment list and the ability to provide documentations of such*
<input type="checkbox"/>	9	Utilize a General Motors approved refinishing system as outlined in the GMW 15406 Globally Approved Refinish Materials and provide proof of product training
<input type="checkbox"/>	10	Utilize an endorsed spray booth and drying equipment as specified by the approved refinishing system being use
<input type="checkbox"/>	11	Compliance with local regulations for storage, mixing and application of approved General Motors Refinishing system
<input type="checkbox"/>	12	Have a two or four post lift with a lifting capacity for at least 7,000 lbs.
<input type="checkbox"/>	13	Perform test welds/destructive tests of welds prior to engaging repairs on vehicle as prescribed in I-CAR training
<input type="checkbox"/>	14	Utilize a Mil thickness gauge for plastic substrates as outlined in General Motors Tool & Equipment List
<input type="checkbox"/>	15	Rivet gun for setting structural blind rivets as outlined in General Motors Tool & Equipment List



<input type="checkbox"/>	16	Utilize a squeeze type Resistance Spot Welder as outlined in General Motors Tool & Equipment List
<input type="checkbox"/>	17	Utilize a (208V-240V) MIG/MAG welder with 180 Amp output capability for Steel GMAW as outlined in General Motors Tool & Equipment List
<input type="checkbox"/>	18	Utilize a dent removal/pulling system with stud welders/pins and pulling attachments
<input type="checkbox"/>	19	Utilize a (208V-240V) MIG welder with 180 Amp output capability for silicon-bronze MIG brazing as outlined in General Motors Tool & Equipment List. Pulse synergic recommended

Aluminum Cosmetic Repair		
<input type="checkbox"/>	1	Provide a separate designated aluminum work area as outlined in General Motors Tool & Equipment list.
<input type="checkbox"/>	2	Have a designated set of hand/specialized tools for aluminum to prevent cross-contamination
<input type="checkbox"/>	3	Utilize a (208-240v) Pulse Synergic MIG welder with 200 Amp output capability for aluminum MIG GMAW as outlined in General Motors Tool & Equipment List
<input type="checkbox"/>	4	Utilize an immersion type, wet mix dust extraction system or pneumatic system dedicated to aluminum as outlined in the General Motors Too & Equipment list
<input type="checkbox"/>	5	Utilize a dent extraction system specifically designed for aluminum as outlined in General Motors Tool & Equipment list

Corvette C8 Structural Repairs (Specialty Facilities)	
<input type="checkbox"/>	To perform structural repairs on the Corvette C8 the facility is required to have a fixture bench as outlined in the General Motors Tool & Equipment List. A fixture bench is not required to participate in the General Motors Collision Repair Network

I-CAR Optional Training		
<input type="checkbox"/>	1	Collision Repair of the Corvette C8
<input type="checkbox"/>	2	Collision Repair of the Full- Frame Sports Utility Vehicles (SUV)

Core Requirement Resources	
I-CAR	www.i-car.ca/ (Canada)
General Motors Tool & Equipment List	https://www.mitchell.com/products-services/collision-repair-shop-solutions/oe-network-solutions/gm-collision-repair-network-canada
Mitchell Cloud Estimating	https://repaircenter.mymitchell.com/connect/enrollment/#/signup?enrCoCd=GI

*For a complete list of requirements and specifications refer to General Motors Tool & Equipment List

**I-CAR Class required in addition to Gold Class achievement - Steel GMA Welding required for non- structural roles