

Not All Electronic Provider Payment Solutions Are the Same



Problem

A large national workers' comp carrier with provider reconciliation difficulties and administrative burdens needed a cost-saving alternative to expensive paper-based payment processes. The carrier wanted to streamline their payment experience and reduce manual processing and workload in their billing and account receivable department.



Solution

The Enlyte ePay solution incorporated electronic funds transfer (EFT) service, automated check-writing, and explanation of review (EOR) production capabilities for payees and providers. Electronic payments not only streamlined the process via speed and security, but also allowed more cost predictability.



Outcome

By paying every single provider in their preferred and pre-selected modality backed by a signed contract the client was able to achieve:

- 51% electronic penetration
- 94+% cost savings



~1.2M
Bills

51%
Penetration

94+%
Savings