Apricus Diagnostic Imaging Services Life of a Claim

Diagnostic Imaging Claims Process



Diagnostic Scheduling from Start to Finish

At Apricus, we believe that prompt scheduling of diagnostic imaging services is critical in ensuring injured individuals receive the timely care necessary for recovery and return to work. Doing this helps prevent the emergence of costly complications that could arise from prolonged wait times and inefficient processes. Delays can disrupt the progress of an employee's return to work, creating hurdles in their recovery journey. Moreover, they can lead to a disruption in the delivery of proper treatment, which can impact both the employee's wellbeing and the overall cost management strategy.

Upon Referral:

- The Apricus care coordinator promptly identifies the most appropriate contracted diagnostic imaging provider and supplies them with the necessary information for the imaging studies needed.
- Once an appointment date for the requested service is secured, the care coordinator promptly informs both the injured employee and the referral source of the scheduled appointment.
- To ensure seamless service delivery, the care coordinator conducts follow-up phone calls within a day of the diagnostic appointment, verifying that the requested service has been rendered as requested and obtains a delivery date of the report.
- The generated report is sent to the referral source within 48 hours of completion.

With Apricus, discover an exceptional standard for referral management. Our dedicated care coordinators ensure a streamlined experience, managing all scheduling and communication aspects for your diagnostic imaging needs.

Whether it is diagnostic imaging or another specialty solution, we offer a one-stop-shop experience to make sure those recovering from an injury get what they need, when they need it.

Schedule a Consultation > Make a Referral >

